

### ■■ AMERICAN SCHOOL BUS COUNCIL™



LOVE THE BUS
A program of the
American School Bus Council

# Introducing the American School Bus Council

#### **Associations**

- National Association for Pupil Transportation (NAPT)
- National Association of State Directors of Pupil Transportation Services (NASDPTS)
- National School Transportation Association (NSTA)

#### **Manufacturers**

- Blue Bird Corp.
- IC Corp.
- Thomas Built Buses













# Challenges We Face

- School buses taken for granted
  - By parents, administrators, legislators, the public
  - Others assume it will always be there
  - Parents lack information, motivation to change behavior
- No federal commitment to school transportation
  - Many unfunded mandates
  - No direct, regular funding
  - Competing priorities threaten funding
- Industry often must play defense
  - Accidents, while rare, can take center stage in media
  - Interest groups attack school buses on health, safety, environment



# Challenges We Face

### Media, others control the message



"Bus driver may have molested 100 young girls"

- November 1, 2006



"Diesel mandate has schools, trucking firms concerned about costs"

- October 23, 2006



"Car Collides With School Bus; Students Sent to Hospitals"

- October 31, 2006

# The Washington Post

"Boy, 15, Arrested After 'Bottle Bomb' Blows Up Near School Bus"

- November 1, 2006



"Environmentalists worry about the effect of pollution on children who ride school buses"

- October 23, 2006

# Our Purpose, Our Goals

### Our Purpose

- Transporting as many children as possible in the safety of school buses
- Inform parents and legislators about the advantages of dedicated school transportation

### Our Goals

- Increased awareness
- Increased ridership
- Securing federal funding



### Our Mission

### **Our Mission**

The mission of the American School Bus Council is to educate parents, school officials and lawmakers about the essential role the yellow school bus plays in the safety, health, security and readiness of America's schoolchildren. Council members advocate for increased school transportation funding and advances industry standards on safety, security, environment, energy and access to education that are above and beyond state and federal law.

# Introducing the American School Bus Council

### **Brand Identity**

- American, patriotic, traditional
- Safe, secure, protective
- Responsible, trusted, reliable, proven, caring
- Valuable, essential
- Broad-based, democratic



### Parents Have Mixed Feelings About School Bus Transportation

 Positive associations exist that can be leveraged by the American School Bus Council and message platforms can be created to help mitigate the negative

### Parents Cite Convenience and Social Development Opportunities as Advantages of the School Bus

- The school bus alleviates pressure placed on parents they do not need to take time out of their schedule to transport their children to school
- Parents also recognize the psychological and emotional benefits of socializing with other children

- Parents Say Riding the School Bus Promotes Independence for Younger Children While Constraining Older Children
  - Younger students embrace the chance to talk with friends and enjoy time away from parents – and parents seem open to this experience
  - But, older children looking for more freedom and flexibility dislike the bus and dismiss it as not "cool"
- According to Parents, Both Parents and Children Share Common Complaints
  - Long bus routes with frequent stops, consistent lateness and lack of flexibility make parents and children consider other transportation options
  - Negative environment consisting of bullying and other "bad" behaviors are also causes for concern

# Parents Generally Trust School Bus Transportation, but Not the Bus Driver

- Parents are anxious about the bus driver's qualifications and history because they have limited information and contact
- Trust can be built by increasing communication and information-sharing with parents

### Top of Mind, Safety is Not Viewed as a Key Advantage

- Although parents acknowledge the safety of the vehicle itself, they do not readily consider the whole experience of riding the school bus to be safe
- Concerns about the bus driver affect perceptions of overall safety, as do the behavioral issues children encounter on the bus

Advantages	Disadvantages
Convenience / time-saving for parents	Late / unreliable
Socializing opportunity for kids	Long ride
Safety	Inflexible pick-up and drop-off
(by virtue of traffic reduction or keeping kids out of bad weather)	Misbehaving kids / bullying
	Questionable drivers
	Not free (for some)

# PARENTS AND DRIVERS

- Parents want to know their driver's name.
- Builds confidence in the system
- Look for ways to build a positive image.

### Parents Recommend Improvements in Several Areas of School Bus Transportation

 Bus driver screening and training, standardized communication with parents, monitoring student behavior on the bus, and maintaining more punctual schedules would help win parents' trust and support

### Parents Favor Federal Funding for School Buses

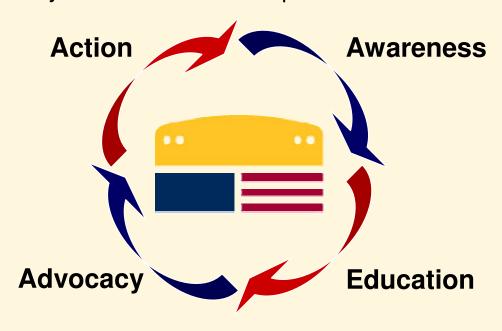
 Supporters believe the government has an obligation to contribute money to states and local districts to ease the financial burden and help with implementation of costly mandates

### Parents May Become Advocates in Dire Situations

 Lack of funding to implement safety measures, maintain buses or pay bus drivers; bus route cuts or service elimination would spur action, especially if other parents are willing to get involved too

# Our Plan

Coordinated, three-year communications plan



- Target audiences
  - Parents of school-age children
  - Lawmakers
  - School districts

### Phase 2: Education

- Develop communication toolkits for districts, state officials and third-party allies
  - Template, customizable media materials
  - Industry standards and guidelines
  - How-to guide for events and advocacy
- Events
- Messaging
  - School bus transportation is, by far, the safest, healthiest, most secure way to transport children to and from school each day
  - The school bus industry is dedicated to the professionalism of its employees, high construction standards and technological advancements
  - School buses are school readiness vehicles, providing the access to education every child deserves and ensuring they arrive at school safe and ready to learn
  - School buses are valuable investments in the future of our children.



## Your Role

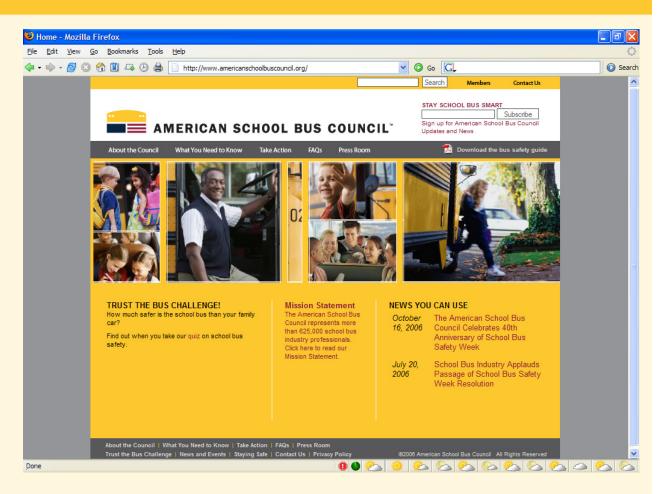
- You are our messengers and ambassadors of the industry
- The Council will provide the tools necessary to allow you to be more effective in communicating to your constituencies
- You will have the ability to localize what the Council is doing at the federal level





### Web Site

- Interactive information
- Educational resource
- Advocacy tools
- Press room
- Industry links



www.AmericanSchoolBusCouncil.org

# LOVE THE BUS!

- •Student Involvement
- Driver Appreciation
- •Press Event









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### Create Your Own Love The Bus Valentine!

You can e-mail it to your bus driver, teacher, school administrator, legislator or friend. Or, print it out and give it to your bus driver on Valentine's Day, February 14.

Just press "Go" to get started! GO







#### Stories from the Road

The yellow school bus gets millions of kids to and from school safely and reliably each day.

Send us your stories about the unsung heroes who keep your kids safe and out of harm's way. Or read what others have sent.

#### Love Your Kids.



#### Love The Bus.

#### Facts to learn and share

The National Academy of Sciences, the U.S. Department of Transportation and other authorities agree that school buses are the safest form of transportation for getting children to and from school. Read more here

#### Safety tips for students

. Be alert to traffic. Check both ways for cars before stenning off the bus



#### **Educators' Toolkit**

Teachers and administrators can download toolkit items to

help share school bus safety tips with students and parents, incorporate interactive valentines and thank-you letters into lesson plans, and reward drivers with certificates of appreciation, name tags and

#### Read Stories from the Road

#### Safety Superhero

It was anything but a routine drive for Winkle Bus Service Driver Janette Murray, On Nov. 16, 2004, while bringing 42 students home from Mathewson School in Milford, Conn., Ms. Murray smelled smoke in the bus and felt heat building up on the floor...(read more)

#### True Professional

I have a wonderful story about my child's school bus driver, Phyllis. Phyllis has now retired and has moved





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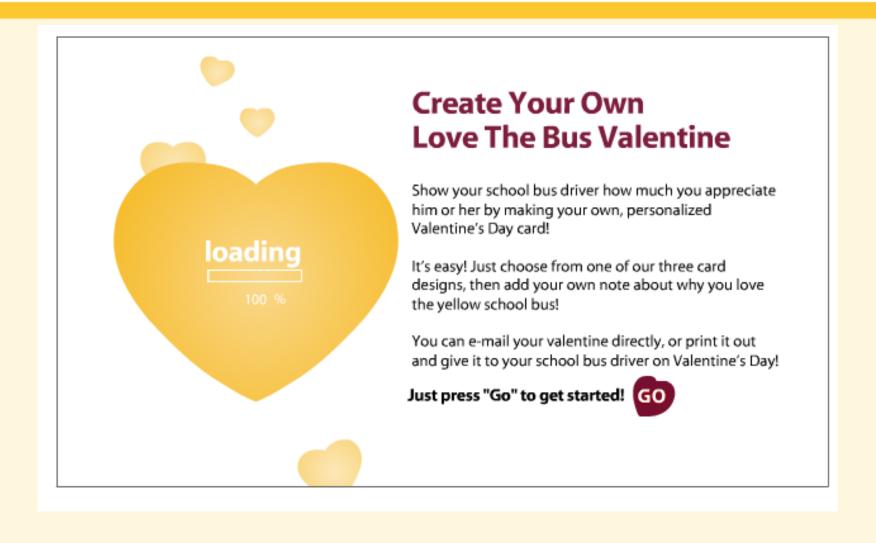
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#### **Choose Your Card**

Step 1 of 5

Select one of our three Love The Bus valentine designs by clicking the one you want. Then, click "Next" to write your own message!







Next

#### Write Your Message Step 2 of 5 Enter your name, then select from the Your Name | Derek options in the "To" field. Principal + To Or Add A Personal Salutation Then, tell your school bus driver why you appreciate him or her! You can use one of our quick messages, or Headline write your own in the space provided. I love the yellow school bus because... I love the school bus driver because... When you're finished, click "Next" to review your valentine. Do not worry -Choose A Quick Message you'll be able to make changes if you ...the driver protects and looks out 💠 need to! Or Write Your Own

Next

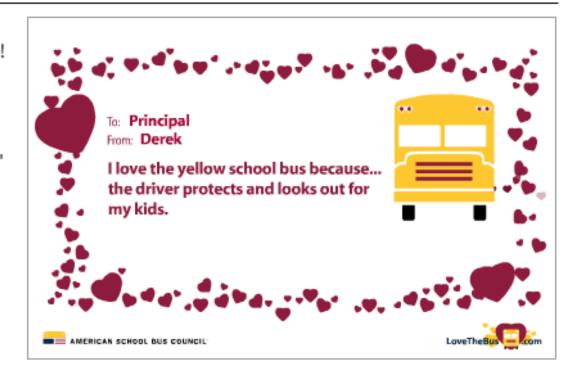
Back

#### **Review Your Work**

Step 3 of 5

Here's what your valentine will look like! If you want to make some changes, click "Back."

Otherwise, click "Next" to e-mail or print out your valentine!



Back

Nev



#### Send or Print Your Valentine

Step 4 of 5

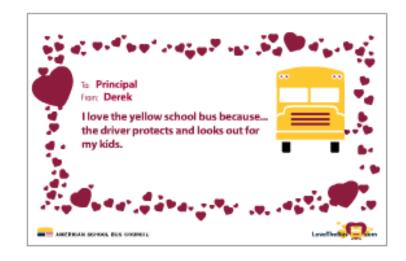
To e-mail your valentine, enter your e-mail and the recipient's e-mail, then click "Send".

If you'd rather print your valentine out and deliver it personally, simply click "Print".



Your E-mail dgraham@dpi.state.nc.us

Recipient's E-mail principal@countyschools.org



Back

Send

### You're Done - Success

Step 5 of 5

Your Love The Bus valentine has been sent to principal@countyschools.org

Thank you for taking the time to show your bus driver that you care.

**Create New Card** 







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Overview



#### Love Your Kids, Love The Bus,

#### Facts to learn and share:

- The National Academy of Sciences, the U.S. Department of Transportation and other authorities agree that school buses are the safest form of transportation for getting children to and from school.
- Some 475,000 school buses carry 25 million children more than half of America's schoolchildren — each day, rarely with any serious accident. Learn more here.
- Safety features including the color and size of school buses, height, reinforced sides, flashing red lights, cross view mirrors, and crossing and stop sign arms ensure children are protected and secure on and off the bus.
- School bus drivers are highly trained professionals who have your child's safety. in mind. They receive specialized training in student behavior management. loading and unloading, security and emergency medical procedures.
- Drivers participate in pre-employment and random drug/alcohol testing, as well as frequent driving record checks, and submit to background checks and periodic medical exams to keep their Commercial Driver's License (CDL) with a School Bus Endorsement.
- The school bus industry operates by a set of safety, security, health and driver qualification guidelines that meet, and in some cases exceed, federal and state laws, and ensure that school buses are the safest mode of transportation for our nation's schoolchildren.

Download and print duidelines on Pupir Transportation <u>nere</u>.

#### School Bus Safety Tips

#### For students:

- Be alert to traffic. Check both ways for cars before stepping off the bus.
- Make eye contact with the bus driver, and wait for the bus driver's signal before
  crossing the street. Learn more <a href="here">here</a>.
- . Walk in front of the bus; never walk behind the bus to cross the street.
- While waiting for the bus, stay in a safe place away from the street.
- Before leaving the sidewalk, look for the flashing red lights.
- Never go near or under the bus to retrieve something you've dropped.

#### For parents:

- Have your child ride the school bus to and from school instead of driving or riding with teenage passengers.
- Review the safety tips with your child regularly. Learn more <u>here</u>.
- Get to know the parents of other riders. You will learn about the other children who
  are riding along with your child.
- Team with other parents to get involved and monitor bus stops and bus routes.
   Voice concerns immediately to your school district.
- Attend "back to school" nights and tour your child's school bus.
- Get to know your school's transportation coordinator and your child's bus driver.
   He or she is a trained professional who sees your child every day.
- Keep phone numbers handy in case the bus is delayed or in the event of an emergency.

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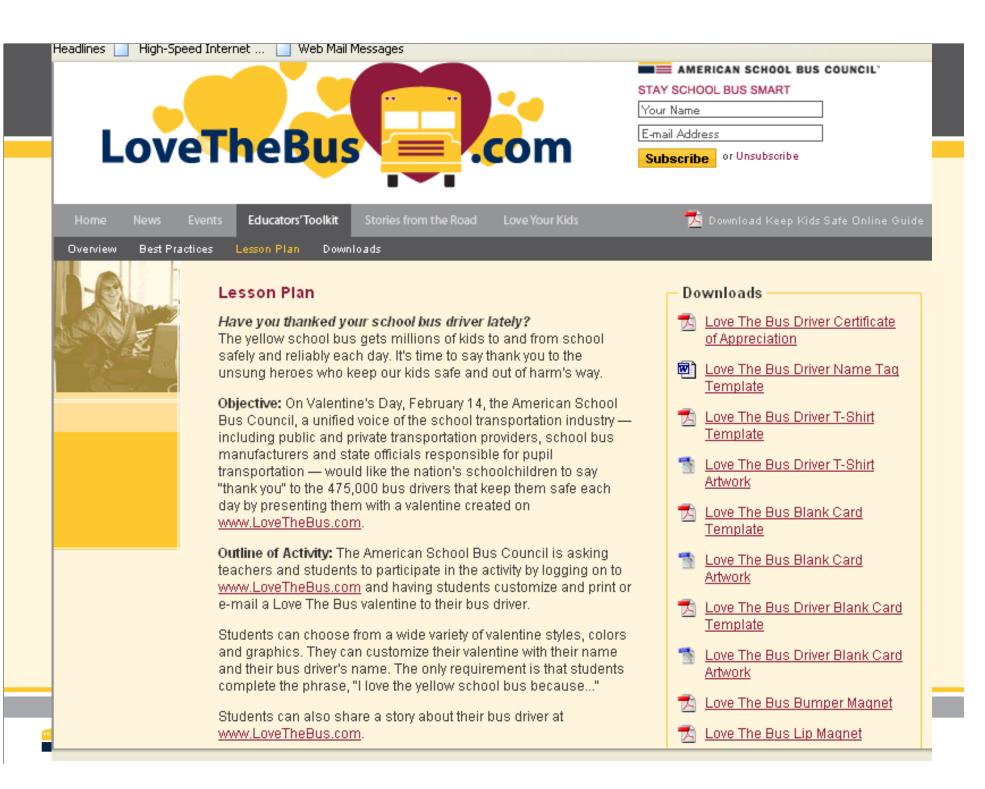
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### LOVE THE BUS! STUDENT INVOLVEMENT

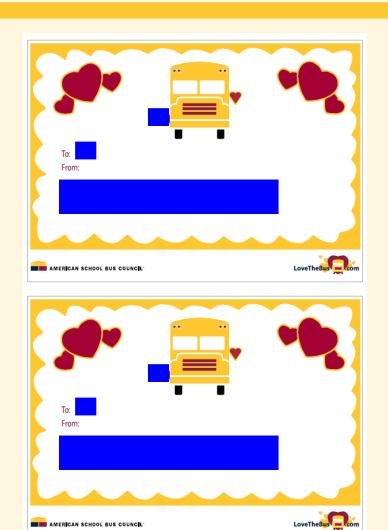
- www.lovethebus.com
  - Send on-line Valentine Greetings
- Hand-made Valentine Cards
- LOVE THE BUS autographed lips to Kiss the Bus
- Welcome the Drivers
- School Bus Safety (e.g. Buster the Bus)

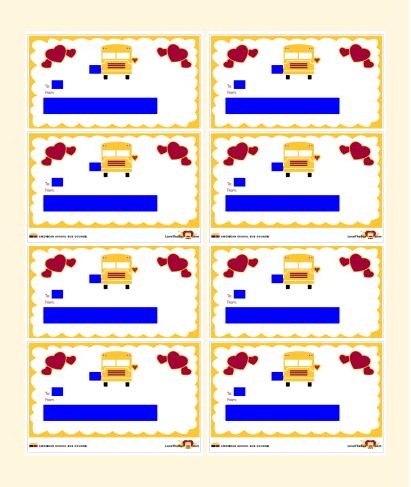


# Personalized Valentine Cards



# Print Blank Cards in Various Sizes





# Student Involvement – Decorated Card Holders



# Student Involvement – Put their Lips on the Bus





#### Student Involvement – Greeting the Drivers



#### LOVE THE BUS - Driver Appreciation

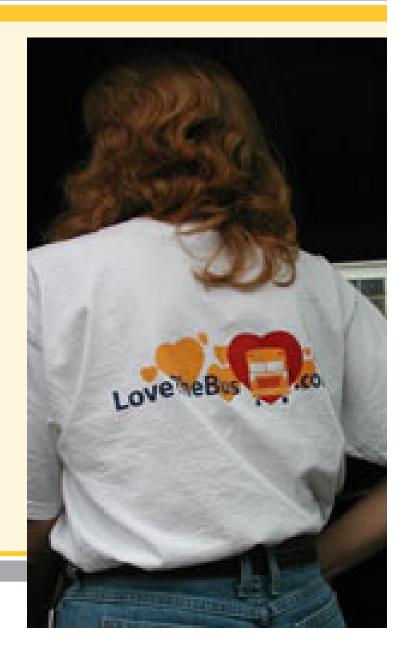
- Food for Drivers
- Candy for Drivers
- Gifts for Drivers
- School Bus Safety Items for them to hand out

#### LOVE THE BUS! "Gifts" for Drivers



# LOVE THE BUS! T-Shirts





## LOVE THE BUS! Older Students, too!



# LOVE THE BUS! Drivers Love Food (Don't we all!)



#### LOVE THE BUS!



## LOVE THE BUS! Safety Training Opp



## LOVE THE BUS! Media Event



#### Communicating About Pupil Transportation

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#### LOVE THE BUS! Media Event



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